

Frequently Asked Questions During COVID19

Q. Under what circumstances could a property tax deadline be extended?

A. The Tax Collector **DOES NOT** have the authority to extend the property tax due date. **Only the State can extend the due date.** However, pursuant to Revenue and Taxation Code (RTC) 2619, if the Tax Collectors office is closed, the next business day that it is open is when the deadline applies.

Q: What if I am quarantined on April 10 and unable to make my tax payment in person on April 10?

A: There are other options available to make your property tax payment besides appearing in person. The majority of tax collectors accept most electronic payments, credit card payments over the phone, checks and money orders in addition to cash. Your bank may also be able to schedule a payment from your account through bill pay. If you are quarantined and unable to take advantage of alternate payment options provided, your tax collector may be able to waive any penalties or interest because Revenue and Taxation Code Section 4985.2 grants authority for delays beyond the taxpayer's control. Justifiable documentation to support your appeal may be requested. If you cannot pay because the office is closed, the next business day the office is open becomes the deadline date. There would be no extension beyond that date without approval from the State. Under RTC 2619, the tax collector will waive penalties and interest as long as the bill is paid the day the office reopens. Please note: Not all county offices have implemented R&T 2619. If you have property in counties other than San Mateo, please check their website for applicable due dates. (see links at bottom for each county office.)

Q: What if the Tax Collector's Office is closed on April 10 or can't accept a cash payment because of the lack of staff available to process a cash payment?

A: Your tax collector has the authority to waive any penalties or interest because RTC 2619 (see above) covers what happens if a tax collector's office is closed on the date the tax is due. If the office is closed, then the next day the tax collector's office is open is the day the payment is due.

The due date in line with the current shelter in place order that extends to May 3rd will now cause the new due date to be Monday, May 4th, by end of day 5PM or before midnight for online payments.

PLEASE NOTE: THIS EXTENSION APPLIES TO 2019-20 SECURED PROPERTY TAXES AND ANY 2019-20 ISSUED SUPPLEMENTAL OR ESCAPES WITH AN APRIL 10, 2020 DUE DATE.

Q: How can I find out what my payment options are to make sure I don't have to pay penalties?

A: County tax collectors must accept all forms of legal tender: checks drawn on a US Bank denominated in US Dollars, cash, money orders, cashiers checks, electronic funds transfer, credit

card online and by phone. Most banks offer a free or low-cost electronic bill pay service to their customers. Payments are not delinquent if *postmarked by May 4, 2020*. You may wish to consider purchasing a *Proof of Mailing* from the USPS if you mail your payment at the last minute. You may also deposit your payment in the drop-box/mailbox attached to the exterior of the building by the front doors at 555 County Center, Redwood City.

For payment information for each county, please visit:

Amador County	www.amadorgov.org
Butte County	www.buttecounty.net/ttc
Calaveras County	www.taxcollector.calaverasgov.us
City & County of San Francisco	www.sftreasurer.org
Colusa County	www.countyofcolusa.org
Contra Costa County	www.cctax.us
Del Norte County	www.co.del-norte.ca.us
El Dorado County	www.edcgov.us/taxcollector
Fresno County	www.fresnocountyca.gov
Glenn County	www.countyofglenn.net
Humboldt County	www.humboldtgov.org/tax
Imperial County	www.co.imperial.ca.us/taxcollectortreasurer/index.htm
Inyo County	www.inyocounty.us
Kern County	www.kcttc.co.kern.ca.us
Kings County	www.countyofkings.com
Lake County	www.tax.lakecountyca.gov
Lassen County	www.lassencounty.org
Los Angeles County	www.ttc.lacounty.gov
Madera County	www.madera-county.com/government/treasurer-tax-collector
Marin County	www.marincounty.org/dof
Mariposa County	www.mariposacounty.org
Mendocino County	www.mendocinocounty.org/ttc
Merced County	www.mercedtaxcollector.org
Modoc County	www.co.modoc.ca.us
Mono County	www.monocounty.ca.gov/tax
Monterey County	www.co.monterey.ca.us/taxcollector
Napa County	www.countyofnapa.org
Nevada County	www.mynevadacounty.com/348/treasurer-tax-collector
Orange County	www.ttc.ocgov.com
Placer County	www.placer.ca.gov/tax
Plumas County	www.countyofplumas.com
Riverside County	www.countytreasurer.org
Sacramento County	www.finance.saccounty.net
San Benito County	www.cosb.us

San Bernardino County	www.sbcounty.gov/atc
San Diego County	www.sdttc.com
San Joaquin County	www.sjcttc.org
San Luis Obispo County	www.slocountytaxca.gov
San Mateo County	www.sanmateocountytaxcollector.org
Santa Barbara County	www.countyofsb.org/ttcpapg
Santa Clara County	www.sccgov.org
Santa Cruz County	www.co.santa-cruz.ca.us/departments/taxcollector.aspx
Shasta County	www.co.shasta.ca.us/departments/ttc
Sierra County	www.sierracounty.ca.gov
Siskiyou County	www.co.siskiyou.ca.us/treasurer-tax-collector
Solano County	www.solanocounty.com
Sonoma County	www.sonoma-county.org/acttc
Stanislaus County	www.stancounty.com/tr-tax
Sutter County	www.suttercounty.org/doc/government/dept/ttc/ttchome
Tehama County	www.tax.tehama.ca.us
Trinity County	www.trinitycounty.org
Tulare County	www.tularecounty.ca.gov/auditorcontroller
Tuolumne County	www.tuolumnecounty.ca.gov/tax
Ventura County	www.ventura.org/ttc
Yolo County	www.yolocounty.org
Yuba County	www.co.yuba.ca.us/departments/treasurer